ONONDAGA COUNTY

COMMUNITY

RESOURCE GUIDE

**NOTE:**

This resource guide highlights many, but not all, of the community services available in Onondaga County. It is not intended to be and should not be viewed as a complete list of services available in Onondaga County.



*Compiled by: Ginny Turley, MHSA, BSN, FACCM – 7/24/2023*

Updated by PACE CNY - 04/24/2005

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* Syracuse Housing Authority
* National Grid
* National Grid Consumer Advocates Upstate New York
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* NYSEG Project SHARE Energy Fund
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* Salvation Army Senior Services

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## RELOCATION & TRANSITION SERVICES REPRESENTATIVE (REP) PAYEE PROGRAMS RESPITE CARE

**SENIOR CENTERS SHOPPING SERVICES**

**SUPPORT SERVICES & PROGRAMS**

* Access CNY
* Alcohol or Substance Use Services
* ARC Health of Onondaga
* Arise Children & Family Services
* American with Disabilities
* Aurora of CNY (Blind, Deaf, Visually Impaired, Hard of Hearing)
* Catholic Charities
* Developmental Disability Services – (Exceptional Family Resources)
* Early Children Intervention Services
* Huntington Family Center
* Menorah Park & Jewish Family Services
* Nursing Home Transition & Diversion Medicaid Waiver
* Office of Aging for Onondaga County
* Office of OPWDD – (Office for People With Developmental Disabilities)
* OPEN DOORS Transition Program
* Peace
* Refugee Assistance Programs
* Salvation Army Senior Services
* Vera House
* Verizon Center for customers with Disabilities
* Winds of Agape, Inc

## SUPPORT SERVICE PROGRAMS & GROUPS

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| **ONONDAGA COUNTY RESOURCE ASSISTANCE:** | |
| **211 CNY**   * Helpline that provides 24/7 information & assistance for many services in CNY * [www.211cny.com](http://www.211cny.com/) | DIAL-211 |
| **Adult Protective** | 315-435-2815 |
| **Child Protective Services** | 315-435-2884 |
| **CONTACT Hotline**  Counseling, Crisis & Suicide Hotline | 315-251-0600 |
| **Onondaga County Office for the Aging** | 1-800-342-9871 |
| **Elder Locator** | 1-800-677-1116 |
| **National Suicide Prevention Hotline** | 1-800-273-8255 |
| **Onondaga County Resource Center (NY Connects)**  Resource assistance in Onondaga County | 315-435-1400 |
| **Adult and Long Term Care Services** | 315-435-2362 |
| **Suicide Crisis Line** | Call or text 988 |

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| **ADULT CARE FACILITIES – ASSISTED LIVING AND RETIREMENT COMMUNITIES** | |
| **Bernardine Retirement Community (Loretto)**  417 Churchill Ave, Syracuse, NY 13205 | 315-413-3564 |
| **Brookdale Bellevue (Has Memory Care Community)**  4330 Onondaga Blvd, Syracuse, NY 13219 | 315-468-5108 |
| **Brookdale East Side**  7164 E Genesee St, Fayetteville, NY 13066 | 315-637-5127 |
| **Brookdale Fayetteville (Memory Unit)**  5125 Highbridge St, Fayetteville, NY 13066 | 315-637-2000 |
| **Brookdale Liverpool**  4055 Long Branch Rd, Liverpool, NY 13090 | 315-451-3221 |
| **Brookdale Manlius**  100 Flume Rd, Manlius, NY 13104 | 315-682-9261 |
| **Brookdale Summerfield**  100 Summerfield Village Ln, Syracuse, NY 13215 | 315-492-4041 |
| **Buckley Landing – Loretto**  7430 Buckley Rd, N Syracuse, NY 13212 | 315-413-3772 |
| **Camillus Ridge Terrace (Memory Unit)**  2453 W Genesee Tpke, Camillus, NY 13031 (camillusridgeterrace@gmail.com) | 315-672-3790 |
| **E.R.I.E. -Enriched Housing Program -Toomey Abbott Towers**  1207 Almond St, Syracuse, NY 13210 | 315-428-8562 |
| **Keepsake Village at Greenpoint (has Dementia Unit)**  138 Old Liverpool Rd, Liverpool, NY 13088 | 315-849-9056  315-451-4567 |
| **Loretto Programs**  700 E Brighton Ave, Syracuse, NY 13205 | 315-413-3400 |
| **Manlius Home for Adults and Assisted Living**  215 E Pleasant St, Manlius, NY 13104 | 315-682-6725 |
| **Maple Downs (Memory Care)**  7220 E Genesee St, Fayetteville, NY 13066 | 315-345-5809 |
| **McHarrie Point (assisted living and has dementia unit)**  7740 Meigs Rd, Baldwinsville, NY 13027 | 315-638-2525 |
| **Parkrose Estates (Memory Care)**  7251 Janus Park Dr, Liverpool, NY 13088 | 315-452-9500 |

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| **Park Terrace at Radisson**  2981 Town Center Rd, Baldwinsville NY 13027 (Radisson.concierge@vivasl.com) | 315-638-9207 |
| **Peregrine Senior Living at Onondaga Hill**  4701 Peregrine Way, Syracuse, NY 13215 | 315-469-8900 |
| **Peregrine/The Athenaeum**  150 E Genesee St, Skaneateles, NY 13152 | 315-685-1400 |
| **Sedgwick Heights/(Loretto)**  1100 James St, Syracuse, NY 13203 | 315-413-3238 |
| **The Hearth on James**  830 James St, Syracuse, NY 13203 | 315-422-2173 |
| **The Heritage/(Loretto Memory Care Assisted Living)**  750 E Brighton Ave, Syracuse, NY 13205 | 315-413-3039 |
| **The Manor**  49 W Genesee St, Skaneateles, NY 13152 | 315-729-5061 |
| **Menorah Park-The Inn Assisted Living**  18 Arbor Lane, Dewitt, NY 13214 | 315-446-9111 |
| **The Nottingham/(Loretto) (also has a Memory Unit)**  1305 Nottingham Rd, Jamesville, NY 13078 | **Independent Living:**  315-413-1301  **Assisted Living:**  315-413-1303  **RHCF:** 315-413-1305  **Borer Memory Unit:**  315-413-3104 |
| **The Oaks at Menorah Park**  18 Arbor Ln, Dewitt, NY 13214 | 315-449-3309 |
| **Towne Center Retirement Communities**  3900 Medical Center Dr, Fayetteville, NY 13066 | 315-329-2979 |

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| **ADULT DAY CARE CENTERS: MEDICAL** | |
| **Central Park Medical Day Care**  116 Martin Luther King East, Syracuse, NY 13205 | 315-475-1641 |
| **Hub at Elite**  2826 Lemoyne Ave, Syracuse, NY 13211 | 315-805-2000 |
| **Rothchild Adult Day Health Services at Menorah Park**  4101 E Genesee St, Syracuse, NY 13214 | 315-446-9111  ext. 137/128 |

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| **ADULT DAY CARE CENTERS: SOCIAL** | |
| **PACE CNY (Program of All-inclusive Care for the Elderly)**  Sally Coyne Center, 100 Malta Lane, N Syracuse, NY 13212  McAuliffe Health Center, 115 Creek Circle, E Syracuse, NY 13057 | 315-452-5800 |
| **Salvation Army Social Adult Day Center (providing caregiver respite)**  749 S Warren St, Syracuse, NY 13202 | 315-479-1313 |
| **Silver Fox Senior Social Club** (zenna@silverfoxsenior.org)  22 E Genesee St, Baldwinsville, NY 13027 7248 Highbridge Rd, Fayetteville, NY 13066 (((zenna | 315-635-5335  315-320-3955 |
| **Silver Fox Adult Day Center**  240 W. Seneca Street, Suite 4A, Manlius, NY 13104 (zenna@silverfoxsenior.org) | 315-715-5335 |

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| **ADULT HOMES** | |
| **Cross Roads Adult Home- Rescue Mission**  120 Gifford St, Syracuse, NY | 315-472-6251 |
| **Beckwith Family Type Adult Home**  4996 Wingate Rd Liverpool, NY 13088 | 315-378-5907 |
| **Keepsake Village at Greenpoint – Adult Memory Unit**  138 Old Liverpool Rd, Liverpool, NY 13088 | 315-565-2706  315-451-4567 |
| **Sedgwick Heights**  1100 James St,Syracuse, NY 13203 | 315-475-4388  315-413-3238 |
| **Sunnyside Home**  7000 Collamer Rd, E Syracuse, NY 13057 | 315-656-7218  315-656-8606 |

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| **ATTORNEYS: SPECIALIZING IN ELDER LAW, MEDICAID ELIGIBILITY & ESTATE PLANNING**  **NOTE**: This is not intended to be and should not be viewed as a complete list of attorneys in Onondaga County who specialize in elder law, Medicaid eligibility or estate planning | |
| **Hancock & Estabrook LLP**  Cora A. Alsante, Esq.  1500 AXA Tower 1, 100 Madison St, Syracuse NY 13202  [www.hancocklaw.com](http://www.hancocklaw.com/) | 315-565-4500  ext. 4501 |
| **Mannion Copani**  224 Harrison St Ste # 306, Syracuse, NY 13202 | 315-478-3500 |
| **Safe Harbor Wills and Trusts**  6702 Buckley Rd, Syracuse, NY 13212 | 315-451-4700  315-203-1742 |

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| **OTHER LEGAL RESOURCES:** | |
| **Hiscock Legal Aid Society** | 315-422-8191 |
| **LEGAL HELP LINE – JUSTICE ALLIANCE OF CNY**  221 South Warren St, Suite 300, Syracuse, NY 13202 | 1-877-777-6152 |
| **LEGAL SERVICES OF CENTRAL NEW YORK**  221 S Warren St, Ste 300, Syracuse, NY 13202 | 315-703-6500 |
| **SU Elder Law Clinic** | 315-443-4582 315-443-1962 |
| **Volunteer Lawyer Project** | 315-471-3409 |

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| **CASE MANAGEMENT SERVICES:** | |
| **Aging Advocates** | 315-480-4770 |
| **ACR (HIV/AIDS)** | 315-475-2430 |
| **Care Patrol of Syracuse & Rochester** | 585-532-5558  1-888-673-2103 |
| **EISEP (Expanded In–Home Services for Elderly Program)** | 315-435-2362 |
| **Inspire Care of CNY** | 315-447- 3164 |
| **PACE CNY-Program of All-Inclusive Care for the Elderly** | 315-452-5800 |
| **Reflections Management & Care** | 315-497-7200 |
| **Syracuse Jewish Family Services** | 315-446-9111 ext. 231 |
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| **CLEANING & ORGANIZING SERVICES:** | |
| **AG Organizing & Cleaning Services** | 315-636-3954  315-218-6923 |
| **G & H Cleaning & Organizing-** Catherine Rosario | 315-409-6011 |
| **Syracuse Junk Removal** | 1-800-GOT- JUNK |

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| **CLINICS & HEALTH PROVIDER INFORMATION:** | |
| **AIDS Community Resources, Inc**  617 W Genesee St, Syracuse, NY 13204 | 315-475-2430 |
| **AIDS/HIV Services at CDC Info** | 1-800-232-4636 |
| **Alcoholic Anonymous Service Center** | 315-463-5011 |
| **Amaus Medical Services at the Cathedral**  259 Onondaga St, Syracuse, NY 13202   * Staffed by volunteers * Medical Adult & Pediatric * Dental Services * Serves person without insurance * Call to schedule appointment | 315-424-1911 |
| **Cardio-Pulmonary Rehabilitation** | 315-458-7171 |
| **Communication Disorder Unit (SUNY Health Service Center)** | 315-464-4806 |
| **Community Options (Traumatic Brain Injury)** | 315-431-9859 |
| **Gebbie- Speech- Language-Hearing Clinic** | 315-443-4485 |
| **K & A Portable Radiology Technology** | 315-437-1622 |
| **Mobile NP Adult Health, PLLC** | 315-559-1965 |
| **Onondaga County Medical Society** | 315-424-8118 |
| **Podiatry & Dental Services at McAuliffe Clinic** | 315-492-6430 |
| **Poverello Health Center**  808 Salina Street Syracuse, NY 13208   * Free Clinic if meets criteria * Volunteers provide services for uninsured individuals * Free medical care, optometrist, chiropractor by appointment * Pre-employment & College physicals by appointment * Prescription assistance program | 315-423-9961 |
| **St Marianne Cope Health Services Clinic**  4335 S Salina St, Syracuse, NY 13205   * Volunteer provide services * Appointment needed * Free Dental & Medical Services * Meals, Food Pantry * Free Haircuts * Laundry Services * Counseling | 315-961-3067 |

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| **COMPANION PROGRAM & SERVICES:** | |
| **Advocates Inc**  290 Elwood Drive Rd Suite 101, Liverpool, NY 13088 | 315-469-9931 |
| **Alzheimer’s Solutions**  P.O. Box 412, Jamesville, NY 13078 | 315-247-6741 |
| **At Home Independent Living**  (Companionship & Homemaking Services)  4464 Milton Ave, Camillus, NY 13031 | 315-579-4663 |
| **Comfort Keepers**  1201 E. Fayette St., Syracuse, NY 13210 | 315-474-0444 |
| **Griswold Home Care**  110 Buchman Close Circle, Fayetteville, NY 13066 | 315-636-5191 |
| **Home Instead Senior Care**  6443 Ridings Rd #123, Syracuse, NY 13206 | 315-438-3169  680-895-4344 |
| **SAGE Upstate Community Center**  431 E Fayette St, Syracuse, NY 13202 | 315-478-1923 |
| **Senior Companion Program (developmental disabilities)** | 315-473-5034 |
| **Senior Companions/InterFaith Works**  1010 James St, Syracuse, NY 13203 | 315-449-3552 ext. 109 |
| **Senior Home Care & Alzheimer’s Solution**  8 Adler Drive Suite 3, E Syracuse, NY 13057 | 315-469-1000 |
| **Senior Home Care Solutions**  8 Adler Dr. #3, E. Syracuse, NY 13057 | 315-247-6741  315-469-1000 |
| **Seniors Helping Seniors of Greater Syracuse**  [bwatsonshs@aol.com](mailto:bwatsonshs@aol.com) | 315-280-0739  315-720-4441 |
| **Touching Hearts at Home**  290 Elwood Dr. #310, Liverpool, NY 13088 | 315-503-4896 |

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| **DEMENTIA RESOURCES:** | |
| **Alzheimer Association of CNY** | 315-472-4201 |
| **Care Consultation** | 315-472-4201 ext. 601 |
| **Dementia Care Discussion Groups** | 315-435-2362 |
| **Dementia Training Solutions** | 315-469-1000 |
| **Department of Geriatrics – Jacobsen Hall -Upstate Medical Center** | 315-464-5167 |
| **Desta Anthony MobileMed NP Adult Health, LLC** | 315-559-1965 |
| **Onondaga County Adult & Long Term Care** | 315-435-2362 |
| **The Heritage – Loretto Dementia Care** | 315-492-1329 |
| **The Borer Memory Life Community – Loretto Nottingham** | 315-469-5570 |

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| **EQUIPMENT – DURABLE MEDICAL EQUIPMENT (DME):** | |
| **Adapt Health**  300 Gateway Park Dr, N. Syracuse, NY 13212 | 315-458-3200 |
| **AGOR Enterprises** (Wheelchair accessible lifts and hand controls)  1241 Erie Blvd W, Syracuse, NY 13204 | 315-510-4272 |
| **Apria Healthcare**  6103 E Molloy Rd, E Syracuse, NY 13057 | 315-463-5217 |
| **ARISE-Loan closet** | 315-671-2927 |
| **Lincare**  7461 Henry Clay Blvd, Liverpool, NY 13088 | 315-451-9755 |
| **Mopro (Mobility Products Corp)**,  3232 Erie Blvd E, Syracuse, NY 13214 | 315-472-0707 |
| **Mother Goose Medical Supply**  720 N Main St, N Syracuse, NY 13212 | 315-385-7011 |
| **Nunn’s Home Medical Equipment** 817 E. Genesee Street, Syracuse, NY 13210 | 315-475-5181 |
| **Upstate Home Care**  6700 Thompson Rd #7, Syracuse, NY 13211 | 315-437-1627 |
| **LOANER –** Medical Equipment available for Baldwinsville Residents: Female Charitable Society | 315-638-6277 |
| **LOANER –**Medical equipment often available through churches – please contact church to inquire | Call church to inquire |

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| **EMERGENCY RESPONSE – ALERT SYSTEMS:** | |
| **Alzheimer Association** | 315-472-4201 |
| **LifeFone Medical Alert** | 1-800-331-9198 |
| **Life alert** | 1-800-814-1030 |
| **MEDICAL ALERT & SAFE RETURN** | 1-888-572-8566 |
| **Onondaga Office of Aging** | 315-435-2362 |
| **Project LifeSaver (Electronic device to find missing person)** | 315-435-3006  1-877-580-5433 |
| **Response4 Help** | 315-857-8739 |
| **Vital Link** | 1-800-338-4825  1-800-752-5222 |

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| **END OF LIFE CARE:** | |
| **Francis House** (Terminally ill/End of Life)  108 Michaels Ave, Syracuse, NY 13208 | 315-475-5422 |
| **Hope for Bereaved** | 315-475-4673  315-475-9675 |
| **Hospice of CNY** | 315-634-1100 |
| **Matthews House -Auburn** (Terminally ill/End of Life) | 315-252-2052 |
| **Nascentia Health Palliative Care** | 315-477-4663 |
| **Veterans Geriatrics & Extended Care Services** | 315-425-3438 |

**FISCAL INTERMEDIARIES:**

## Consumer Directed Personal Assistance Program

health.ny.gov

Fiscal Intermediaries Onondaga County – 2023

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| **FRIENDLY VISITORS / PHONE REASSURANCE:** | |
| **Jewish Family Services** | 315-445-0820  315-446-9111 ext 234 |
| **Senior Companion/Interfaith Works** | 315-449-3552 |
| **Telecare** | 315-251-1400 ext. 115 |

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| **HOME CARE AGENCIES – CERTIFIED:** | |
| **CenterWell Home Health** 115 Continuum Dr. #2E, Liverpool, NY 13088 | 315-461-0209 |
| **HCR Homecare**  6007 Fair Lakes Rd, Ste 200, E Syracuse, NY 13057 | 1-800-270-4904 |
| **Hospice of Central New York**  990 Seventh North St, Liverpool, NY 13088 | 315-634-1100 |
| **Nascentia Health**  1050 W Genesee St, Syracuse, NY 13204 | 1-888-477-4663 |

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| **HOME CARE AGENCIES – LICENSED:** | |
| **All Metro Health Care**  526 Old Liverpool Rd, Ste 1, Liverpool, NY 13088 | 315-453-5537 |
| **America Homecare Inc.**  5710 Commons Park Drive, East Syracuse, NY 13057 | 315-937-1888 |
| **Caregivers**  4205 Long Branch Rd, Liverpool, NY 13090 | 315-451-6886 |
| **Changing Seasons Home Care**  214 Highbridge St, Fayetteville, NY 13066 | 315-637-2273 |
| **CNY Infusion Services**  333 Butternut Dr, Ste 102, Dewitt, NY 13214 | 315-424-7027 |
| **Comfort Keepers**  1201 E Fayette St Ste 22, Syracuse, NY 13210 | 315-474-0444 |
| **Coram Healthcare**  2949 Erie Blvd E, Ste 103, Syracuse, NY 13224 | 315-425-8028 |
| **Dignity Plus**  675 S Nain St #9102, Central Square, NY 13036 | 315-668-9381 |
| **ElderChoice, Inc.**  6702 Buckley Rd #130, Syracuse, NY 13212 | 800-466-3227 |
| **Integrity Home Care Services**  813 Fay Rd, Syracuse, NY 13219 | 315-468-1484 |
| **Interim Health Care**  3502 James St, Syracuse, NY 13206 | 315-437-4500 |
| **Loretto Geriatric Services (PACE CNY)\*\*\*** | 315-452-5800 |
| **Maxim Healthcare Services of Syracuse**  1011 W. Genesee St, Syracuse, NY 13204 | 315-476-0600 |
| **Medical Registry**  2105 W Genesee St, Syracuse, NY 13219 | 315-468-3239 |
| **Menorah Park of CNY**  4101 E Genesee St, Syracuse, NY 13214 | 315-446-9111 |
| **Nascentia Health**  1050 W Genesee St, Syracuse, NY 13204 | 1-888-477-4663 |
| **Nurse Core of Syracuse**  2301 Teall Ave, Syracuse, NY 13206 | 315-433-9100 |
| **Regional Medical Services Inc**  25 Main St, Camillus, NY 13031 | 315-487-8583 |
| **Self Direct Inc**  7758 Maple Rd, Baldwinsville, NY 13027 | 315-635-5374 |
| **Stafkings Healthcare Systems**  417 Electronics Parkway, Liverpool, NY 13088 | 315-432-5636 |
| **Veterans Only Homecare Program**  800 Irving Ave, Syracuse, NY 13210 | 315-425-4669 |
| **VA Hospital Based Home Care** | XXXX |

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| **HOME CARE: LONG-TERM CARE AT HOME FOR SENIORS** | |
| **PACE CNY (Program of All-inclusive Care for the Elderly)**  100 Malta Ln, N Syracuse, NY 13212  115 Creek Cir, E Syracuse, NY 13057 | 315-452-5800 |

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| **HOME MAINTENANCE, RENOVATIONS, REPAIRS, MODIFICATIONS:** | |
| **Access CNY** | 315-455-7591 |
| **ARISE** | 315-472-3171 |
| **Catholic Charities** | 315-424-1800 |
| **Clean All Syracuse** | 315-472-9189 |
| **Home Headquarters Inc**  538 Erie Blvd W, Ste 100, Syracuse, NY 13204  [www.homehq.org](http://www.homehq.org/) **MUST MEET ELIGIBILITY CRITERIA**   * Flex Fund Loan Program * Urgent Care Loan * Neighborhood Initiative Loan Funding * SHAPE-UP Program – Housing Repair | 315-474-1939 |
| **Onondaga County Community Development Division**  421 Montgomery St, Syracuse, NY 13202 | 315-435-3558 |

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| **HOSPITALS:** | |
| **CROUSE HOSPITAL**  736 Irving Ave, Syracuse, NY 13210 | 315-470-7111 |
| **ST. JOSEPH’S HOSPITAL HEALTH CENTER (Trinity)** | 315-448-5111 |
| Inpatient Rehabilitation Services, |  |
| 301 Prospect Ave, Syracuse, NY 13203 | 315-448-5430 |
| Outpatient Rehabilitation Services, | 315-455-7203 |
| 4939 Brittonfield Pkwy, E Syracuse, NY 13057 |
| **UPSTATE MEDICAL UNIVERSITY HOSPITAL**  750 E Adams St, Syracuse, NY 13210 | 315-464-5540 |
| **UPSTATE UNIVERSITY HOSPITAL AT COMMUNITY GENERAL**  4900 Broad Rd, Syracuse, NY 13215 | 315-492-5011 |
| **VETERANS HOSPITAL MEDICAL CENTER**  VAMC Department of Veterans Affairs, 800 Irving Ave, Syracuse NY 13210 | 315-425-4400 |

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| **HOUSING OPTIONS AND MANAGEMENT:** | | | |
| **Care & Share Energy Fund** | | | 1-855-852-2736 |
| **Chadwick Residence** – Serves women at risk with housing assistance  335 Valley Drive, Syracuse, NY 13207 | | | 315-476-6554 |
| **Christopher Community**  990 James St., Syracuse, NY 13203 | | | 315-424-1821 |
| **ERIE ENRICHED HOUSING**  1207 Almond St, Syracuse NY 13210 | | | 315-428-8562 |
| **HEAP** (Home Energy Assistance Program) | | | 315-435-2700 |
| **Home Owner Assistance**  201 Washington St, Syracuse, NY 13202  – STAR, Senior, Vet Tax exemptions, Home Repairs, Financing options | | | Contact town/village clerk |
| **National Grid – Upstate NY**  – Gas Emergency: 1-800-892-2345 or 911  – Electric Outage Report Line: 1-800-867-5222 | | |  |
| **NATIONAL GRID CONSUMER ADVOCATES UPSTATE NEW YORK**  – Ask to speak with a Consumer Advocate for Onondaga County  [www.nationalgridus.com](http://www.nationalgridus.com/) | | | 1-800-642-4272 |
| **NURSING HOME TRANSITION & DIVERSION MEDICAID WAIVER** | **(See Page 30)** |  | 315-472-3171 |
| **P.E.A.C.E. Inc** | | | 315-470-3315 |
| **RESCUE MISSION HOMELESS SERVICES**  155 Gifford St, Syracuse, NY 13202 | | | 315-472-6251 |
| **SALVATION ARMY SENIOR SERVICES**  677 Salina St, Syracuse NY 13202   * Care Manager, Neighborhood Advisor: 315-479-1152 * EISEP Case Manager: 315-435-2362 ext. 4693 * Housing Coordinator: 315-479-1311 | | |  |
| **SYRACUSE HOUSING AUTHORITY**  516 Burt St, Syracuse, NY 13202 | | | 315-475-6181 |

**Housing: Other Options:**

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| **SUBSIDIZED HOUSING:** | |
| **Almus Oliver Towers**  300 Burt St, Syracuse, NY 13202 | Call Syracuse Housing Authority |
| **Eastwood Heights** (Requires Section 8 Eligibility)  1025 Sunnycrest Rd, Syracuse, NY 13206 | Call Syracuse Housing  Authority |
| **Fahey Court**  100 Pastime Dr, Syracuse, NY 13208 | Call Syracuse Housing Authority |
| **Hemam Street School Apts**  121 E. Heman St, E. Syracuse, NY 13057 | Call Syracuse Housing Authority |
| **James-Geddes Apartments**  312 & 338 Gifford St & 427 Tully St, Syracuse, NY 13204 | Call Syracuse Housing Authority |
| **Ross Towers**  710 & 712 Lodi St, Syracuse, NY 13203 | Call Syracuse Housing  Authority |
| **Toomey Abbott Tower**  1207 Almond St, Syracuse, NY 13210 | Call Syracuse Housing Authority |
| **Vinette Tower**  947 Pond St, Syracuse, NY 13208 | Call Syracuse Housing Authority |

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| **BUILDINGS WITH ALL SUBSIDIZED APARTMENTS FOR SENIOR CITIZENS AND DISABLED ADULTS ONLY:** | |
| **AHEPA Apartments,** 100 Ahepa Circle, Syracuse, NY 13215 | 315-475-3818 |
| **Andrews Brick School Terrace,** 818 Salt Springs Rd, Syracuse, NY 13224 | 315-463-5881 |
| **Barrett-Dewitt Apartments,** 1400 Kinne St, E Syracuse, NY 13057 | 315-434-1854 |
| **Bennett Manor,** 100 Bennett Manor Dr, E Syracuse, NY 13057 | 315-437-4864 |
| **Bessie Riordan Apartments,** 211 E Molloy Rd, Mattydale, NY 13211 | 315-455-1457 |
| **Bishop Harrison Apartments,** 300 Pond St, Syracuse, NY 13208 | 315-476-8630 |
| **501 Catherine St Apartments,** 501 Catherine St, Syracuse, NY 13203 | 315-937-5181 |
| **Bishop Ludden Apartments,** 817 Fay Rd, Syracuse, NY 13219 | 315-468-6043 |
| **Brick School Terrace Apartments,** 311 North Ave, Syracuse, NY 13206 | 315-463-5881 |
| **Byrne Manor Apartments,** 4122 Pine Hollow Rd, Liverpool, NY 13090 | 315-622-0410 |
| **Conifer Village**, 700 Conifer Dr, Baldwinsville, NY 13027 | 315-635-7515 |
| **Fairmount Gardens Apartments**, 4913 W Genesee St, Camillus, NY 13031 | 315-488-1932 |
| **Gateway Apartments**, 79 Fennell St, Skaneateles, NY 13152 | 315-685-3088 |
| **Harborbrook Apartments**, 811 Fay Rd, Syracuse, NY 13219 | 315-937-5432 |
| **Island Hollow Apartments**, 7800 Lunar Dr, Cicero, NY 13039 | 315-699-2670 |
| **Long Retirement Manor**, 5500 Miller Rd, Brewerton, NY 13029 | 315-668-9871 |
| **Lucille Manor**, 5569 Legionnaire Dr, Cicero, NY 13039 | 315-698-0507 |
| **Ludovico Apartments**, 340 Winton St, Syracuse, NY 13203 | 315-422-0475 |
| **Malta House**, 212 N Main St, N Syracuse, NY 13212 | 315-452-1028 |
| **Malta Manor**, 107 Trolley Barn Ln, N Syracuse, NY 13212 | 315-452-1028 |
| **McCarthy Manor**, 501 S Crouse Ave, Syracuse, NY 13210 | 315-475-6390 |
| **Meadows Apartments**, 1 Village View Dr, Tully, NY 13159 | 315-402-9680 |

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| **Meadows at Radisson**, 3490 Meadowbriar Ln, Baldwinsville, NY 13027 | 315-635-6125 |
| **Nine Mile Landing**, 3 Austindale St, Marcellus, NY 13108 | 315-673-9326 |
| **O’Brien Rd Apts #** I 7170 O’Brien Rd, Syracuse, NY 13209 | 315-635-3339 |
| **O’Brien Rd Apts #** II = 7174 O’Brien Rd, Syracuse, NY 13209 | 315-635-5434 |
| **Pitcher Hill Apartments**, 114 Elbow Rd, N Syracuse, NY 13212 | 315-454-0697 |
| **Pompei North Apartments**, 143 Mary St, Syracuse, NY 13208 | 315-472-2614 |
| **Providence House Apartments**, 1700 W Onondaga St, Syracuse, NY 13204 | 315-471-8427 |
| **RJ Barrett Manor,** 4615 Southwood Heights Dr, Jamesville, NY 13078 | 315-469-1533 |
| **Redfield Village Apartments**, 380 Salt Springs Rd, Fayetteville, NY 13066 | 315-637-8280 |
| **Rogers Senior Apartments**, 5490 Miller Rd, Brewerton, NY 13029 | 315-676-4174 |
| **Sacred Heart Apartments**, 8365 Factory St, Cicero, NY 13039 | 315-699-1509 |
| **St. David’s Court**, 99 Deerfield Rd, E Syracuse, NY 13057 | 315-434-9406 |
| **St. Joseph’s Manor**, 900 Tyson Pl, Syracuse, NY 13206 | 315-437-7441 |
| **St. Mary’s Apartments**, 100 LaMadre Way, Baldwinsville, NY 13027 | 315-638-2003 |
| **Solvay Senior Apartments**, 200 Russett Ln, Solvay, NY 13209 | 315-468-6590 |
| **Tecumseh Road Senior Apartments**, 219 Tecumseh Rd, Dewitt, NY 13214 | 315-299-5677 |
| **The Gardens at St. Anthony**, 411 W Colvin St Syracuse, NY 13205 | 315-937-4598  315-458- 7867 |
| **Upper Crown Landing**, 33 Maple St, Marcellus, NY 13108 | 315-673-9422 |
| **Villa Scalabrini**, 825 E Willow St, Syracuse, NY 13203 | 315-472-3142 |
| **Village Landing Apartments**, 55 Jordan St, Skaneateles, NY 13152 | 315-685-5632 |
| **Wedgewood Apartments**, 7851 Rte 298, Kirkville, NY 13082 | 315-633-2735 |
| **YMCA Senior Apartments**, 340 Montgomery St, Syracuse, NY 13202 | 315-474-6851 |

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| **BUILDINGS WITH ALL SUBSIDIZED APARTMENTS-AGE INTEGRATED:** | |
| **Courtyard at James**, 708 James St, Syracuse, NY 13203 | 315-479-8612 |
| **Grove Street Apartments**, 5 Grove St, Tully, NY 13159 | 315-699-5680 |
| **Parkside Commons**, 1901 E Fayette St, Syracuse, NY 13210 | 315-475-5027 |

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| **BUILDINGS WITH A MIXTURE OF NON-SUBSIDIZED AND SUBSIDIZED - AGE INTEGRATED:** | |
| **Clinton Plaza Apartments**, 550 S Clinton St, Syracuse, NY 13202 | 315-475-2141 |
| **Festival Garden Apartments**, 6162 Rte 20, Lafayette, NY 13084 | 315-677-3836 |
| **Greely Apartments**, 700 W Onondaga St, Syracuse, NY 13204 | 315-424-1821 |
| **Mercer Mill Apartments (Baldwin Park)**, 400 Land Rush Way, Baldwinsville, NY 13027baldwinpark@dimarcogroup.com | 315-635-2338 |
| **Minoa Estates**, 501 Edgerton St, Minoa, NY 13116 | 315-656-7121 |
| **Mount St. James Apartments**, 338 Jamesville Ave, Syracuse, NY 13210 | 315-478-0731 |
| **Pinecrest Manor Apts**, 7300 Cedarpost Rd #D7, Liverpool, NY 13088 | 315-302-9600 |
| **Springfield Garden Apartments**, 76 Caton Dr, Dewitt, NY 13214 | 315-446-6140 |
| **Wedgewood Apts**, 7851 NY 298, Kirkville, NY 13082 | 315-633-9815 |

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| **BUILDINGS WITH MIX OF SUBSIDIZED AND NON-SUBSIDIZED, FOR SENIOR CITIZENS AND DISABLED ADULTS ONLY:** | |
| **Bernardine Apartments/(Loretto)**, 417 Churchill Ave, Syracuse, NY 13205 | 315-469-7786 |
| **Brighton Towers** (55+ years) 821 E Brighton Ave, Syracuse, NY 13205 | 315-469-6919 |
| **Centerville Court**, 400 Sandra Ln, N Syracuse, NY 13212 | 315-458-7867 |
| **Valley Vista Apartments**, 122 W Seneca Tpke, Syracuse NY 13205 | 315-469-4100 |

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| **LOW TO MODERATE INCOME; AGE INTEGRATED PARTIAL SUBSIDIES; MAY BE AVAILABLE FOR THE ELDERLY:** | |
| **Bayshore North Apartments**, 9457 Chalkstone Course, Brewerton, NY 13029 | 315-668-9696 |
| **Cobblestone Square Apartments**, 6112 Cobblestone Dr, Apt A3, Cicero, NY 13039 | 315-699-5204 |
| **Courtyard at James**, 708 James St, Syracuse, NY 13203 | 315-479-8612 |
| **Greenway Apartments**, 8670 Braewood Dr, Baldwinsville, NY 13027 | 315-638-4575 |
| **Joslyn Court**, 4320-4340 S Salina St, Syracuse, NY 13205 | 315-802-4456 |

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| **BUILDINGS FOR SENIORS AND HANDICAPPED ADULTS ONLY:** | |
| **Applewood Manor**, 5554 W Genesee St, Camillus, NY 13031 | 315-468-4556 |
| **Buckley Square Senior Apartments**, 6715 Buckley Rd, N Syracuse, NY 13212 | 315-640-4546 |
| **Camillus Pointe**, 3877 Milton Ave, Camillus, NY 13031 | 315-708-0215 |
| **Colonial Village Apartments**, 5890 Bowman Rd, E Syracuse, NY 13057 | 315-656-2930 |
| **Connelly Acres Apartments**, 143 Maple Dr, Camillus, NY 13031 | 315-672-5302 |
| **East View Gardens Apartments**, 112 East Ave, Minoa, NY 13116 | 315-656-3385 |
| **Morgan Square Apartments**, 8547 Morgan Rd, Clay, NY 13041 | 315-409-4319 |
| **One Franklin Square Apartments**, 460 N Franklin St, Syracuse, NY 13204 | 315-474-5774 |
| **Onondaga Boulevard Senior Apts**, 4624 Onondaga Blvd, Syracuse, NY 13219 | 315-422-0347 |
| **Salina School Apartments**, 512 Le Moyne Ave, Syracuse, NY 13208 | 315-472-8234 |
| **Toll Road Senior Apartments**, 108 Singleton Ave, #100, N Syracuse, NY 13212 | 315-214-0284 |
| **Union Free School Elderly Apartments**, 23 First St, Camillus, NY 13031 | 315-802-4280 |
| **Village Commons** 201 S Main St, N Syracuse, NY 13212 | 315-410-0373 |

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| **OTHER RETIREMENT COMMUNITIES:** | |
| **Brookdale**  100 Summerfield Village Lane, Syracuse, NY 13218 | 315-492-4041 |
| **Limestone Garden Apartments**  7626 Highbridge Rd, Manlius ,NY 13104 | 315-682-7001 |
| **Maple Downs**  7220 E Genesee St, Fayetteville, NY 13066 | 315-637-0297 |
| **McHarrie Towne Inc**  2464 Betsy Dr, Baldwinsville, NY 13027 | 315-638-1172 |
| **Parkrose Estates** | 315-452-9500 |

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| 7251 Janus Park Dr, Liverpool, NY 13088 |  |
| **Red Mill Manor**  4 Syracuse St, Baldwinsville, NY 13027 | 315-303-0406 |
| **The Glens (Loretto)**  1303 Nottingham Rd, Jamesville, NY 13078 | 315-445-9242315-413-3104 |
| **The Hearth at Greenpoint**  150 Old Liverpool Rd, Liverpool, NY 13088 | 315-453-7911 315-401-4498 |
| **The Hearth on James**  830 James St, Syracuse, NY 13203 | 315-422-2173 315-760-5647 |
| **The Nottingham/(Loretto)**  1301 Nottingham Rd, Jamesville, NY 13078 | 315-445-9242 |
| **The Oaks at Menorah Park**  18 Arbor Ln, Dewitt, NY 13214 | 315-449-3309 |
| **Towne Center Retirement Community**  3900 Medical Center Drive, Fayetteville, NY 13066 | 315-329-6464 |

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| **LORETTO COMMUNITY RESIDENCE – GROUP HOMES:** | |
| **Loretto Community Residence (3)**  (*Psychiatric Diagnosis Required* – Treatment and Services in a Community Residence) 5018 S Salina St, Syracuse, NY 13205  4810 S Salina St, Syracuse, NY 13205  50 Syracuse St, Baldwinsville, NY 13027 | 315-413-3592 |

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| **MEALS ON WHEELS:** | |
| **Baldwinsville Meals on Wheels**  76 Canton St, Baldwinsville, NY 13027 | 315-638-2171 |
| **ECHO Meals on Wheels West**  c/o Camillus Town Hall  4600 W Genesee St, Syracuse, NY 13219 | 315-487-2878 |
| **MOW of Eastern Onondaga County**  7248 Highbridge Rd, Fayetteville, NY 13066 | 315-637-5446 |
| **MOW Kosher**  4101 E Genesee St, Syracuse, NY 13214 | 315-446-9111  ext. 234 |
| **MOW of Syracuse Inc - Serves:** City of Syracuse, Nedrow, Jordon Elbridge, Onondaga Nation, Skaneateles  300 Burt St, Syracuse, NY 13202 | 315-478-5948 |
| **North Area Meals on Wheels**  413 Church St, N Syracuse, NY 13212 | 315-452-1402 |

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| **MEDICAL HEALTH & PRESCRIPTION INSURANCE / POOLED TRUST INFORMATION / SOCIAL SECURITY:** | |
| **EPIC (Prescription Protection for Seniors/Medication Insurance Plan)**  PO Box 15018, Albany, NY 12212-5018  [**epic@health.state.ny.us**](mailto:epic@health.state.ny.us) | 1-800-332-3742  TTY 1-800-290-9138 |
| **HIICAP – (Health Insurance Information, Counseling & Assistance)** | 315-435-2362 |
| **LORETTO FOUNDATION ‘POOLED TRUST’** | 315-413-3370  315-413-3205 |
| **MEDICAID (Chronic & Community)** | 315-435-2928 |
| **MEDICAID CHRONIC CARE UNIT**  Civic Center Fl 8, 421 Montgomery St, Syracuse ,NY 13202  \*Note: For a Medicaid Application go to [www.pacecny.org](http://www.pacecny.org/) and click on Medicaid link | 315-435-3840 |
| **MEDICARE**  [**www.Medicare.gov**](http://www.Medicare.gov/) | 1-800-MEDICARE (1-800-633-4227) |
| **OFFICE OF AGING – MEDICARE ADVOCACY (Insurance & Drug Plans)** | 315-435-2362 |
| **MEDICARE MADE SIMPLE** Medicare consultation and enrollment services Theresa Cangemi, Owner/Consultant  [www.MyMedicareMadeSimple.com](http://www.mymedicaremadesimple.com/) | 315-676-4933 |
| **MEDICARE SUPPLEMENTAL & RX PLAN SPECIALIST**  Amanda MacLachlan  [www.ImwithAmanda.com](http://www.ImwithAmanda.com/) | 315-676-4933 |
| **SOCIAL SECURITY ADMINISTRATION**  Medicare – Disability Benefits – Survivor Benefits – Etc.  [**www.SSA.gov**](http://www.SSA.gov/) | 1-866-755-4884 800-772-1212 (local) |

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| **MENTAL HEALTH RESOURCES:** | |
| **ACCESS CNY** | 315-478-4151 315-455-7591 |
| **ACCESS TEAM: Youth Mental Health Services** | 315-463-1100 |
| **Adult & Long-Term Care Mental Health Services**  John H. Mulroy Civic Center, 421 Montgomery St, 10th Fl, Syracuse, NY 13202 | 315-435-3355 |
| **Bright Path Addiction Counseling Center** | 315-458-0919 |
| **Central New York Services (CNYS) – mental health/chemical dependency** | 315478-2453 ext. 1755 |
| **Crouse Hospital Chemical Dependency Treatment (Outpatient)**  410 S Crouse Ave, Syracuse, NY 13210 | 315-470-8304  1-800-727-6873 |
| **Conifer Park Syracuse Outpatient Clinic** (Alcohol/Chemical Dependency) | 315-453-3911 |
| **CNY Information and Referral Services** | 1-844-245-1922  or 211 in Onondaga County |
| **C-PEP** (Comprehensive Psychiatric Emergency Program)  301 Prospect Ave, Syracuse, NY 13203 | 315-448-6555 |
| **Crisis Outreach:** | 315-726-8650  Mobile Unit : 315-569-4129 |
| **Loretto Community Residence (3)**  (Psychiatric Diagnosis Required – Treatment and Services in a Community Residence)  5018 S Salina St, Syracuse, NY 13205  4810 S Salina St, Syracuse, NY 13205  50 Syracuse St, Baldwinsville, NY 13027 | 315-413-3592 |
| **NAMI Syracuse Inc** (National Alliance for the Mentally Ill) 917 Avery Ave, Syracuse, NY 13204 | 315-487-2085 |
| **Suicide Prevention Lifeline** | 1-800-273-8255 |

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| **MENTAL HEALTH RESOURCES: OTHER OUTPATIENT PSYCH PROGRAMS & SERVICES:** | |
| **ARISE** | 315-472-3171 |
| **ARC Health** | 315-475-2430 |
| **Liberty Resources** | 315-472-4471 |
| **Crisis Connect** | 315-251-0800 |
| **Helio Health (24 hour helpline)** | 315-471-0568 |
| **Hutchings Psychiatric Center** | 315-426-3600 |
| **Jewish Family Services** | 315-446-9111 ext. 234 |
| **Circare – Care Management** | 315-472-7363 |
| **Onondaga County Department of Mental Health Clinic** | 315-435-3355 ext. 3 |
| **Onondaga Co. Children and Services Mental Health Division**  **315-435-7711 Onondaga Co. Children and Services Mental Health Division** | 315-435-7711 |
| **SU Couple and Family Therapy Center** | 315-443-3023 |
| **SUNY Adult Psychiatric Clinic** | 315-464-3165 |

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| **SU Psychological Services Center** | 315-443-3595 |
| **Syracuse Community Health Center** | 315-476-7921 |
| **Tully Hill** | 315-696-6114 |
| **Upstate Adult Psychiatry Clinic** | 315-464-3165 |
| **VA Medical Center** | 315-425-4400 |
| **24-Hour Telephone Services:**  Contact Hotline (suicide/crisis hotline and counseling) | 315-251-0600  Call or Text - 988 |

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| **NURSING HOMES:**  (**PRI/Screen Assessment** needs to be done to assess eligibility for level of care) | |
| **Bishop Rehabilitation and Nursing Center**  918 James St, Syracuse, NY 13203 | 315-474-1561 |
| **Central Park Rehabilitation and Nursing Center**  116 Martin Luther King E, Syracuse, NY 13205 | 315-475-1641 |
| **Elderwood at Liverpool** 4800 Bear Road, Liverpool, NY 13088 | 315-457-9946 |
| **Loretto Health & Rehabilitation Center**  700 E Brighton Ave, Syracuse, NY 13205 | 315-413-3200 |
| **Fahey Rehab** - STR/(Loretto)  700 E Brighton Ave, Syracuse, NY 13205 | 315-469-5561 |
| **Iroquois Nursing Home**  4600 Southwood Heights Dr, Jamesville, NY 13078 | 315-469-1300 |
| **Menorah Park & Jewish Family Services**  4101 E Genesee St, Syracuse, NY 13214 | 315-446-9111 |
| **Physical Medicine & Rehab at University Hospital**  750 E Adams St, Syracuse, NY 13210 | 315-464-5820 |
| **Sunnyside Care Center**  7000 Collamer Rd, E Syracuse, NY 13057 | 315-656-7218 |
| **Syracuse Home at McHarrie Point**  7740 Meigs Rd, Baldwinsville, NY 13027 | 315-638-2521 |
| **The Centers at St Camillus**  813 Fay Rd, Syracuse, NY 13219 | 315-488-2951 |
| **The Cottages at Garden Grove**  5460 Meltzer Court, Cicero, NY 13039 | 315-699-1619 |
| **The Onondaga Center**  217 East Ave, Minoa, NY 13116 | 315-656-7277 |
| **The Grand at Chittenango**  331 Russell St, Chittenango, NY 13037 | 315-687-7255 |
| **The Nottingham SNF (Loretto)**  1305Nottingham Rd, Jamesville, NY 13078 | 315-445-9242 |
| **Van Duyn Home & Hospital**  5075 W Seneca Turnpike, Syracuse, NY 13215 | 315-449-6000 |
| **Veteran’s**  800 Irving Ave, Syracuse, NY 13210 | 315-425-4400 |

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| **NUTRITIONAL SUPPORTS:** | | | | |
| **Food Banks of Central New York** | 315-437-1899 | | | |
| **Interreligious Food Consortium** | 315-474-8855 | | | |
| **Food Stamps** | 315-435-2700 | | | |
| **Free Meal Sites – All ages Onondaga County Aging services** | Call 315-435-2362  for site listings | | | |
| **Meals On Wheels – Home delivered meals - MOW** |  | See Page 21 for | |  |
| specific site # |  | |
| **Nutritional Outreach & Educational Program (NOEP)** | 646-849-8080 929-488-3254 | | | |
| **Onondaga County Dept of Adult & Long-Term Services** | 315-435-2362 | | | |
| **Senior Nutrition Program** | 315-470-3331 | | | |
| **SNAP** | 1-800-342-3009 | | | |

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| **ONONDAGA COUNTY DEPARTMENT OF ADULT AND LONG-TERM CARE SERVICES:**  [**www.ongov.net/aging**](http://www.ongov.net/aging) | |
| **John H. Mulroy Civic Center**  421 Montgomery St, 10th Fl, Syracuse, NY 13202 | **315-435-8099** |
| Caregiver Services  * Caregiver Support and Mediation * Institute for Caregiver -Parkinson’s & Caregiver Discussion   Groups   * HIICAP (Health Insurance Information, Counseling & Assistance)   **EISEP (Expanded In Home Services for the Elderly Program)**   * Non Medical Home Care * Respite * HEAP (Home Energy Assistance Program) * Health Promotion & Disease Prevention Programs * Community Service Programs * Home Repairs/Housing Counseling   **Neighborhood Advisors Home Visits** (Assist with financial & medical & nutrition & transportation applications, health care, legal advice, Housing, Food stamps, Home Energy assistance, HEAP, Property Tax reduction, Caregiver Info & Socialization)   * Legal Services * Senior Center Activities * Social Work Services * Referrals for Transportation Options * Senior Shopping Services   **NY Connects (315-435-1400)** Information & Assistance on Long Term Care Services   * Help arrange PRI/Screen * Long-Term Care Insurance Resource Center * Medically Base Care Management (Children & Adults) | **315-435-1400** |

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| * Home Care Services (Non-Medical/Medicaid Based) * Nutrition Services * Senior Dining Sites * Home Delivered Meals * Nutrition Counseling & Education * Senior Farmer’s Market Nutrition Coupons |  |
| **Call direct for support on the following:** | |
| **Aging Referrals & Resources** | 315-435-2362 |
| **Elder Abuse Outreach & Education/Vera House** | 315-425-0818 |
| **Legal Services** | 315-475-3127 |
| **Long-Term Care Ombudsman Program** | 1-855-582-6769 |
| **Ramp Program** | 315-435-3558 |
| **Respite Services** | 315-476-4295 |
| **Senior Non-Emergency Hotline** | 1-800-342-9871 |
| **Senior Centers** | 315-435-2362 |
| **Social Work Services (Aurora of CNY clients only)** | 315-422-7263 |
| **Social Day Programs** | 315-435-2362 |
| **Transportation/Call-A-Bus** | 315-442-3400 |

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| **ONONDAGA COUNTY DEPARTMENT OF SOCIAL SERVICES:** | |
| 421 Montgomery St, Syracuse, NY 13202 | 315-435-2985 |
| **Call direct for support on the following:** | |
| **Financial Management (medical costs)** | 315-435-8207 |
| **Adult Protective Services (5th Fl CC)** | 315-435-2815 |
| **Cancer Services** | 315-435-3653 |
| **Child Protective Services (7th Fl CC)** | 315-435-2884 |
| **Food Stamps (based on income) (income maintenance) (2nd Fl CC)** | 315-435-2700 |
| **Home Energy Assistance Program (HEAP) (7th Fl COB)** | 315-435-2700 ext. 1 |
| **Medicaid Division (5th Fl CC)** | 315-435-2928 |
| **Temporary Assistance (income assistance) (2nd Fl CC)** | 315-435-2700 |

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| **ONONDAGA COUNTY RESOURCE ASSISTANCE:** | |
| **ONONDAGA COUNTY NY CONNECTS**  421 Montgomery St, Syracuse, NY 13202  (They can help arrange PRI/Screen for individuals) | 315-435-1400 |
| **ONONDAGA COUNTY PUBLIC LIBRARY**  447 S Salina St, Syracuse, NY 13202 | 315-435-1900  **Services for the Disabled Call:** 315-435-1876 |



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| **PACE CNY (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY):** | |
| 100 Malta Ln, N Syracuse, NY 13212  115 Creek Cir, E Syracuse, NY 13057 | 315-452-5800 |

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| **RAMPS – WHEELCHAIR ACCESS:** | |
| **ARISE** | 315-472-3171 |
| **Home Head Quarters** | 315-474-1939 |
| **Community Development -Ramp & Accessibility Modification Program** | 315-435-3558 |

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| **RELOCATION & TRANSITION SPECIALISTS:** | |
| **ARISE**-Open Doors Transition Center | 315-671-2948 |
| **Caring Transitions of Syracuse**  caringtransitionsofsyr.com | 315-401-7633 |

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| **REPRESENTATIVE (REP) PAYEE PROGRAM:** | |
| **ARISE** | 315-472-3171 |
| **Catholic Charities** | 315-424-1810 |
| **Helio Health (CNY Services)** | 315-478-2453 |
| **Syracuse Jewish Family Services** | 315-446-9111 ext. 231 |

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| **RESPITE CARE:** | |
| **ARC of Onondaga (Developmentally Disabled Individuals)** | 315-476-7441 |
| **ARISE (children & Adults with disabilities)** | 315-671-3092 |
| **Brookdale Bellevue** | 315-468-5108 |
| **Beckwith Family Type Adult Home (Liverpool)** | 315-378-5907 |
| **Children Out of Home Respite** | Call 211 for list & numbers |
| **Exceptional Family Resources**  (Serves the disabled Community) | 315-478-1462  ext. 334 or 329 |
| **Loretto Inpatient** | 315-413-3400 |
| **Menorah Park of CNY** | 315-446-9111 |
| **Nascentia Health** | 1-888-477-4663 |
| **New York Connects Respite Options** | 1-800-342-9871 |
| **Onondaga Office of Aging** | 315-476-4295 ext. 4693 |
| **VA Home Respite Program for the Primary Caregiver (Veterans Only)** | 315-425-4315  315-350-1447  315-425-4669 |
| **VA Inpatient Respite** | 315-425-4400 |
| **Nursing Home Respite Care** | Check with specific  facilities availability  and cost |

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| **SENIOR CENTERS:** | |
| **Camillus Senior Center,** 25-1/2 First St, Camillus NY 13031 | 315-672-5820 |
| **Canton Woods Senior Center,** 76 Canton St, Baldwinsville NY 13027 | 315-638-4536 |
| **Cicero Senior Center,** 5924 Lathrop Dr, Cicero NY 13039 | 315-452-3278 |
| **Clay Senior Center,** 4948 Rte #31, Clay NY 13041 | 315-699-2844  Ext # 137 |
| **Clover Corner Senior Center - Huntington**, 405 Gifford St, Syracuse NY 13204 | 315-476-3157 or  315-410-0231 |
| **Dewitt Parks & Recreation/Dewitt Town Hall,** 5400 Butternut Dr, E Syracuse NY 13057 | 315-446-9250  Ext. 134/Ext 9 |
| **Dunbar Association**, 1453 S State St, Syracuse NY 13205 | 315-760-3155 |
| **Frank DeFrancisco Eastwood Senior Ctr**, 401 S Midler Ave, Syracuse NY 13206 | 315-437-4011 |
| **Fayetteville Senior Center**, 584 E Genesee St, Fayetteville NY 13066 | 315-637-9025 |
| **Jewish Community Center**, 5655 Thompson Rd, Dewitt NY 13214 | 315-445-2360 |
| **John Carno Recreation Center,** 823 State Fair Blvd | 315-487-8243 |
| **Jordan/Elbridge Community Center**, 1 Rte 31, Jordan NY 13080 (srdirector@townofelbridge.com) | 315-689-9031 ext 9 |
| **Manlius Senior Centre**, One Arkie Albanese Ave, Manlius NY 13104 | 315-682-7889 |
| **Magnarelli Community Center at McChesney Park,** 2300 Grant Blvd, Syracuse NY 13208 | 315-473-2673 |
| **Northeast Community Center**, 716 Hawley Ave, Syracuse NY 13203 | 315-472-6343 |
| **North Syracuse Community Center**, 700 S Bay Rd, N Syracuse NY 13212 | 315-458-8050 |
| **Onondaga Senior Center**, 4834 Velasko Rd, Syracuse NY 13215 | 315-469-3464 |
| **Robert Cecile Community Center** , 174 W Seneca Tpke, Syracuse NY 13205 | 315-473-2678 |

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| **SAGE/Upstate**, 431 E Fayette St, Lower Level, Syracuse NY 13202 | 315-478-1923 |
| **Salvation Army Adult Community Center**, 749 S. Warren St, Syracuse NY 13202 | 315-479-3607  315-479-1125  315-479-1311 |
| **Skaneateles Community Center**, 97 State St, Skaneateles NY 13152 | 315-685-2266  315-685-5607 |
| **Town of Salina,** 201 Scool Rd, Liverpool NY 13088 | 315-457-6661 |
| **Westcott Community Center**, 826 Euclid Ave, Syracuse NY 13210 | 315-478-8634 |

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| **SHOPPING SERVICES:** | | | | | |
| **A Ride ‘n’ More** | | | 315-446-9111 x 234 | | |
| **Dominicks Market – Syracuse 13205** | | | 315-474-0012 | | |
| **Kinney Drug Stores** | | | Call local store | | |
| **Nichols Supermarket – Dan Turo** | | | 315-457-2151 | | |
| **Serving Seniors** | | | 315-382-4300 | | |
| **Syracuse Jewish Family Services** | | | 315-446-9111 x 231 | | |
| **Tyme Savers Concierge Services** (Must meet eligibility guidelines) | | | 315-435-2362 | | |
|  | ***NOTE:*** | *Some Companion Agencies also offer shopping services or call your local grocery* |  | \*\*\*See page 12 |  |
| *store to find out about shopping options.* | | |  | | |

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| **SUPPORT SERVICES & PROGRAMS:** | |
| **ACCESS CNY**   * Behavioral Therapy/Community Oriented Recovery & Empowerment Services (CORE) * Community Support Services & Environmental Modifications * Court Appointed Special Advocate (CASA) * Mental Health short-term residential program * Finding MD & Mental Health Professionals * Applications: SSI, Medicaid, Section8 housing & other entitlement programs * Children Services * Developmentally Disabled assistance to develop skills needed to live, work & play * Day Habilitation * Developmentally Disabled & Acquired Brain Injury Housing * Employment Services * Mental Health Services & Family Supports * Respite Care and many other services for Disabled individuals | 315-455-7591 |
| **ACR Health**   * Aids Community Resources * Provides support services for Chronic conditions including HIV/AIDS | 315-475-2430 |

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| * Drug User Health Hub – Syringe exchange * Provides a wide variety of targeted prevention & sexual health services * Serves youths through adulthood & community groups to make informed and responsible decisions |  |
| **ALCOHOLIC OR SUBSTANCE USE SERVICES** | 315-471-1359 |
| **AMERICANS WITH DISABILITIES**   * Service Animals * Parking * Mobility Devices * Guide to Disability Law * Employment discrimination * ADA Requirements – Communication & Accessibility * Public Accommodations | 1-800-514-0301  (ADA.gov) |
| **ARISE**   * Health Care & Service Coordination * Finding MD & Specialists * Consumer Directed Personal Assistance Program- (CDPAP) * Nursing Home Transition & Diversion Medicaid Waiver Program * Open Doors * Benefits Advocacy * Adult & Family Services * DME * Home Modification * Housing Advocacy * Education Advocacy * Advocacy Groups | 315-671-3091 |
| **AURORA OF CNY**   * Blind * Deaf * Visually Impaired * Hard of Hearing | 315-422-7263 |
| **CATHOLIC CHARITIES**   * Child and Family Services * Elder Abuse (c/o Alliance Programs)/ Elderly Support Services * Friendly Visitor Program * Neighborhood Advisor Program: town/villages/city Ext 13 * Parish Ministry & Training * Project Fix (In-House Repairs) * Representative Payee Program | 315-424-1876 |
| **DEVELOPMENTAL DISABILITIES SERVICES**  - Exceptional Family Resources/Disability Resources | 315-478-1462 |
| **EARLY CHILD INTERVENTION SERVICES** | 315-435-3230 |
| **HUNTINGTON FAMILY CENTERS**   * Emergency services to West side City of Syracuse * Food, hygiene, supplies, diapers * Help to identify & locate other community resources * Food pantry * Youth programs * Member of Syracuse Community Center Collaborative | 315-476-3157 |
| **MENORAH PARK & JEWISH FAMILY SERVICES** | 315-446-9111 |
| **NURSING HOME TRANSITION & DIVERSION MEDICAID WAIVER** | 315-472-3171 |

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| **PEACE Inc - (People’s Equal Action & Community Effort)**   * Family Resource Center * Senior Supports * Foster Grandparents * Head Start & Early Head Start * Free Tax Prep * Energy & Housing Services * Senior Nutrition Program   Frank DeFrancisco Eastwood Community Center | | | 315-470-3300 |
| **OFFICE OF AGING FOR ONONDAGA COUNTY** | (See pg 25-26 ) |  | 315-435-2362 |
| **OPEN DOORS TRANSITION CENTER -** (Onondaga Co.)  - Money Follows the Person  Serves as a bridge between pre-discharge planning & Coordination in SNF & the delivery of care & supportive services in the community | | | 315-671-2948 |
| **OPWDD NYS – Office for People With Developmental Disabilities**  - Responsible for coordinating services & supports for NY individuals with developmental disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, Prader-Willi syndrome and other neurological impairments | | | 315-473-5050 |
| **REFUGEE ASSISTANCE PROGRAMS**  **-**Refugee Resettlement Services-315-664-6499  -Immigrant Refugee Youth association-315-664-6499  -Refugee & Immigrant Self-Power-315-214-4480  -Catholic Youth Organization-315-424-7428  -Catholic Charities-315-424-1800  -United Way of CNY-315-428-2211  -Onondaga County Public Assistance-315-435-2700  -Interfaith Works of CNY-315-449-3552  -Northside CYO-315-474-7428 | | |  |
| **SALVATION ARMY**   * Holiday Giving * Rent & Utility Assistance * Homeless Shelter * Food Pantries * Rehabilitation (Substance Abuse) * LGBTQ+ Support * Disaster Relief * Help for Domestic Abuse * Services for the elderly * Job Training * Veteran Services * Life skills Training | | | 315-434-1300 |
| **VERA HOUSE INC**  Victims of domestic violence  **24-hour crisis line & shelter** | | | 315-425-0818  **315-468-3260** |
| **Winds of Agape, Inc – Services to families in poverty/crisis** | | | 315-425-0547 |

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| **SUPPORT SERVICE PROGRAMS & GROUPS:** | |
| **AARP** | 1-888-657-2277 |
| **AIDS/HIV Services at CDC Info** | 1-800-232-4636 |
| **Alcoholics Anonymous Service Center** | 315-463-5011 |
| **Alzheimer’s Association of CNY** | 315-472-4201 |
| **American Cancer Society** | 1-800-227-2345 |
| **American Diabetic Association** | 1-800-342-2383 |
| **American Heart Association/American Stroke Association** | 315-580-3950 |
| **ARISE Child & Family Services** | 315-472-3171 |
| **Cancer Support Group** | 315-472-7504 |
| **Caregiver Support GroupPlymouth Congregational Church** | 315-474-4836 |
| **Caregiver Support GroupSyracuse Jewish Family Center** | 315-446-9111 |
| **Cope with Stroke** | 315-263-7390 |
| **Eye Care of America** | 1-800-222-3937 |
| **Hope for the Bereaved** | 315-475-4673 |
| **National Kidney Foundation** | 585-598-3963 |
| **LUPUS Alliance of America** | 202-349-1155 |
| **Mesothelioma Support Group** | 1-866-608-8933 |
| **Multiple Sclerosis Society** | 315-438-4790 |
| **Senior Companion Program Interreligious Council** | 315-449-3453 |
| **Spanish Action League** | 315-475-6153 |
| **Survivors of Strokes** | 315-464-7487 |

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| **TRANSPORTATION OPTIONS:** | |
| * *Most transportation services require minimum 24-hour to 48 hour notice* * *Some Companion Agencies also offer transportation services* * *Most transportation services have weight limits* * *Not all transportation services do stretcher transport or transport with oxygen* | |
| **Adam’s Apple Services Inc,** 106 S Artial Rd, Syracuse NY 13206 | 315-437-0127 |
| **Affordable Transport** | 315-863-4706 |
| **American Medical Transport,** 103 Reed Ave Syracuse, NY 13217 | 315-299-4471 |
| **AMR (Ambulance Service)** | 315-471-0102 |
| **Baldwinsville Express**, 76 Canton St, Baldwinsville NY 13027 (available for anyone in Van Buren or Lysander, 60 years or older to be eligible) | 315-638-0097  315-638-4536 |
| **Carefare** | 315-751-3273 |

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| **Centro Call-A-Bus** | 315-442-3434 |
| **CodFISH (Community of Dewitt FRIENDS IN SERVICE HERE**)  PO Box 105, Dewitt, NY 13214  *Must be ambulatory and a resident of the Town of Dewitt* | 315-463-5158 |
| **City Wide Transportation Service Inc.**, 345 W Newell St, Syracuse NY 13205 | 1-304-268-3250 315-491-8533 |
| **CNY Centro Call-A-Bus**  200 Cortland Ave, Syracuse NY 13202 | Information & Cancellations: 315-442-3434  Trip Reservations: 315-442-3420 |
| **CNY Quality Transport, LLC**, 124 Northern Lights Dr, N. Syracuse, NY 13212 | 315-928-6856 |
| **Empire Transport Services,** 222 Teall Ave, Ste 106, Syracuse, NY 13210 | 315-477-1487 |
| **F-M FISH**, PO Box 413, Fayetteville NY 13066 | 315-637-8158 |
| **Going Places** | 315-395-2436 |
| **Handle With Care** | 315-299-6269 |
| **Helping Hands** | 315-497-3443 |
| **Highland Patient Transport**, 6331 E. Molloy Rd, E. Syracuse, NY 13057 | 315-254-6287 ext. 150 |
| **Horizon Transport, LLC** | 315-679-6779 |
| **Jordan-Elbridge Transport,** PO Box 568, Jordan, NY 13080 | 315-604-1322 |
| **Laker Limo, 75 Fennell Street, Skaneateles, NY 13152** | 315-685-3030 |
| **M and A Mobility Medical Transportation**, 1611 Lodi St, Syracuse, NY 13208 | 315-440-3957 |
| **Medicaid Transportation Call Center** | 315-701-7500 866-932-7740 |
| **Outbound Transport Services, 421 Montgomery St.,**5th Flr, Civic Center, Syracuse, NY 13202 | 315-435-2815 |
| **OSCAR,** 200 Cortland Ave, Syracuse, NY | 315-442-3434 |
| **PACE CNY Transport** | 315-413-3718 |
| **Safe Care Transportation LLC** | 315-491-4693 |
| **Safeway Medical Transport** | 315-423-2324 |
| **Skaneateles FISH** | 315-685-6679 |
| **St. Camillus Health/Rehab Transportation Svcs,** 813 Fay Rd, Syracuse NY 13219 | 315-703-0752  315-488-2951 ext. 242 |
| **Speedy Medical Transport**, 219 S Center St, E Syracuse NY 13057 | 315-463-7504 |
| **Suburban Transportation**, 1340 East Water Street, Syracuse, NY 13210 | 315-437-0058 |
| **Syracuse Northeast Community Ctr**, 716 Hawley Ave, Syracuse NY 13203 | 315-472-6343 ext. 206 |
| **The JET (Jordan-Elbridge Transportation)** 5 State Rte 31, Jordan NY 13080 | 315-604-1322 |
| **TLC Medical Transportation Services Inc**, 638 Burnet Ave, Syracuse NY 13203- (***Ambulance Service Only***) | 315-422-5911 |
| **Westcott Community Center,** 826 Euclid Ave, Syracuse NY 13210 | 315-478-8634 |
| **Yellow Taxi, 1371 S Salina St, Syracuse NY 13202** | 315-471-3131 |

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| **VETERANS SERVICES:** | |
| **Adult and Long-Term Care Veterans Service Agency**  421 Montgomery St, 10th Fl, Syracuse ,NY 13202 | 315-435-3355 |
| **Clear Path for Veterans**  1223 Salt Springs Rd, Chittenango, NY 13037  [www.ClearPathForVets.com](http://www.ClearPathForVets.com/) | 315-687-3300 |
| **Disabled American Veterans**  344W Genesee St, Syracuse NY 13202 | 315-423-5541 |
| **Institute for Veterans & Military Families at Syracuse University**  150 Crouse Dr, Syracuse ,NY 13244 | 315-443-0141 |
| **NYS Division Veterans Affairs**  333 E Washington St, Ste 430, Syracuse NY 13202 | 315-428-4046 |
| **United States Department of Veterans Affairs**  334 W Genesee St, Syracuse, NY 13202  [**www.va.gov**](http://www.va.gov/) | 1-800-827-1000 |
| **VA Medical Center**  800 Irving Ave, Syracuse, NY 13210 | 315-425-4400 |
| **VA Home Care / VA Mental Health Clinic / VA Transportation Service** | 315-425-4681 |
| **VA – To Volunteer** your time ask for: (Dennis Fogg, Mngr.) | 315-425-4681 |
| **Veterans Crisis Line**  **For a confidential chat at VeteransCrisisLine.net or text to 838255** | 1-800-273-8255  Press 1  Text 838255 |