

NON-DISCRIMINATION NOTICE - English

Discrimination is Against the Law

PACE CNY complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PACE CNY does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PACE CNY:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Donna E. White, BS, RN, Director of Quality Management

If you believe that PACE CNY has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Donna E. White, BS, RN
PACE CNY Director of Quality Management
100 Malta Lane
North Syracuse NY 13212
Phone: 315-413-4595
Toll-free: 1-888-728-7223

TTY: 1-800-662-1220
Fax: 315703-3599
Email: dwhite@lorettosystem.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Donna E. White, BS, RN, Director of Quality Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.